AMADA MIYACHI AMERICA

For internal use only: RMA Number _____

RMA Request Form

Please return to: AMADA MIYACHI AMERICA
rma@amadamiyachi.com

Please complete the following *(all information required to avoid processing delays)*:

Contact Information	
Name:	
Title:	
Company:	
Phone:	
Email:	

Billing Address		**Shipping Address**	
Street:		**Street**	
City:		**City**	
State:		**State**	
Zip/Postal Code:		**Zip/Postal Code**	
Country:		**Country:**	

Return Detail	
Model Name (HF27, etc.):	
Catalog Number(s) (1-315-01, etc.):	
Serial Number(s):	
Reason for return (what happens? How often? What precedes or triggers the problem?):	

☐ Calibration only* ☐ Standard ($595) ☐ Expedited ($744)
☐ Return for repair* ☐ Standard ☐ Expedited (25% surcharge)
☐ Request return for refund (requires approval) - Sales Order# PO#

AMADA MIYACHI will pay for shipping of all warranty work. If not warranty, customer is expected to pay for shipping costs (collect or CC). Please provide the following information:

Method of Shipment: Credit Card # / Shipping acct no:
Freight forwarder info:

*Calibration and non-warranty work require a PO in advance of starting the work In the event that a unit that comes in for repair is found to be operating properly, or is considered unrepairable, the customer is to pay an evaluation fee of $250 for resistance welding equipment, or $2000 for laser welding/marking equipment, and agrees to pay all return shipping costs.